



Residential Application for Telecommunications Services Cable TV—Internet—Telephone

You get advanced telecommunications technology at competitive prices. Our Cable TV, High Speed Internet, and Telephone services are available separately or can be bundled together. You can count on local service and support from dedicated SMU employees who are your neighbors.

<p><u>Cable TV Features</u></p> <ul style="list-style-type: none"> • Basic - 13 channels, including local stations • Extended Basic - 70 channels, including local and most popular sports, entertainment and news cable channels • Digital -172 channels, including local and music channels • Digital Premium Packages and High-Definition—Multiple movie packages including Showtime, Starz!, HBO, Cinemax, and Adult pro- 	<p><u>Need More Information?</u></p> <ul style="list-style-type: none"> • Visit our Website at www.shawano.tv for complete TV program line-ups and more detailed information on our services. You can even fill out an online application to save time. • If you have questions please call 715-526-
<p><u>Internet Features</u></p> <ul style="list-style-type: none"> • News, sports, games, activities, TV shows, music, movies • Free streaming video from: <ul style="list-style-type: none"> - ESPN360.com - Disney Connection - Soapnetic - ABCnews • Ability to check your E-mail from anywhere, at anytime • Free hookup to primary computer • Up to five E-mail accounts per household 	<p><u>Terms and Conditions</u></p> <p>The following topics are contained in our Terms and Conditions document:</p> <p>Use of Services, Equipment; System, Access, Payment and Due Date, Disconnection / Reconnection, Billing Disputes, Changes in Programming and Services, Customer Assistance and Service Calls, Warranties, Limitation OF Liability, Indemnification, Amendments, Governing Law and Venue, Waiver; Severability, Assignment, and Entire Agreement.</p> <p>The document maybe read in detail online at www.shawano.tv and is located under Policies. You may also obtain a print copy of the Terms and Conditions at the SMU office located at 122 N Sawyer Street, Shawano, WI.</p>
<p><u>Telephone Feature</u></p> <ul style="list-style-type: none"> • Unlimited local and long-distance calling in all 50 states and Canada • Call blocking • Call forwarding • Caller ID • Call Return • Call waiting • Three-way calling • Voicemail • Address book • Ability to keep your existing number • And more! 	<p align="center"> Shawano Municipal Utilities 122 N. Saywer Street P.O.Box 436 Shawano, WI 54166 Phone: 715-526-3131 Fax: 715-524-3708 </p>

Step 1

- Select one or more services (check all that apply)

TELEVISION - INTERNET - TELEPHONE



Cable Television

- Basic \$15.95 /mo
- Extended Basic \$46.95 /mo
- Digital \$58.95 /mo

Internet

- 1 Mbps \$29.95 /mo
- 5 Mbps \$39.95 /mo
- 10 Mbps \$49.95 /mo

Phone

- Phone \$24.95 /mo (with SMU Internet)
- Phone \$39.95 /mo (with no SMU Internet)

OR - select a bundle and save (check all that apply)

Bundled Services

- Basic Cable, 1 Mbps Internet, Phone \$69.95 /mo
- Extended Basic and 5 Mbps Internet \$79.95 /mo
- Extended Basic and 10 Mbps Internet \$89.95 / mo
- Digital Cable and 5 Mbps Internet \$89.95 /mo
- Digital Cable and 10 Mbps Internet \$99.95 /mo
- Extended Basic, 1 Mbps Internet, Phone \$93.95 /mo
- Extended Basic, 5 Mbps Internet, Phone \$103.95 / mo
- Extended Basic, 10 Mbps Internet, Phone \$113.95 / mo
- Digital TV, 5 Mbps Internet, Phone \$113.95 / mo
- Digital TV, 10 Mbps Internet, Phone \$123.95 /mo

Step 2 - Select Options for Digital Television (check all that apply)

Premium Channel Packages*	Pricing	
<input type="checkbox"/> HBO Premium Package	First package	\$9.95 /mo
<input type="checkbox"/> Cinemax Premium Package	Second package	\$8.95 /mo
<input type="checkbox"/> Showtime Premium Package	Third package	\$7.95 /mo
<input type="checkbox"/> Starz! & Encore Premium Package	Additional packages	\$6.95 /mo
<input type="checkbox"/> Adult		

*Note: HBO-HD available only if you have HBO, Cinemax HD available only if you have Cinemax, Showtime HD available only if you have Showtime, Starz! HD available only if you have Starz!

<input type="checkbox"/> High-Definition Package	\$5.95 /mo	No. of STB ____
<input type="checkbox"/> Extra Set-Top-Box(es)	\$3.95 /TV/mo	
<input type="checkbox"/> DVR Upgrade	\$9.95 /mo	
<input type="checkbox"/> Wireless Router	\$4.95 /mo	

Step 3 - Customer Information (please print)

Your Name (you must be over 18)

Your Signature

Today's Date Social Security No.

Driver's License No.

Other person over 18 authorized for account

Service Address

Daytime Ph Evening Phone

If rental property Landlord's name

Landlord's Phone No.

Landlord's Signature

Step 4

Return application to SMU P.O. Box 436
Shawano, WI 54166 or in person at
122N Sawyer St Shawano
 Any questions? Please call 715-526-3131